

# ASK! Community Information Centre

## Philosophy Statement:

- 1 Everyone has the right to access the broad range of community information, programs and services offered within our community. Everyone has the right to live and work in a healthy community.
- 2 The community has the responsibility to address the needs of the individuals within the community and to provide the prerequisites for health
- 3 The community itself, through the interaction of individuals and groups, can best determine its own needs.
- 4 The individual, LAMP and the community are partners sharing the responsibility for meeting these needs.
- 5 ASK! views and respects each individual as a whole person with unique circumstances, needs and family, cultural, social and economic background.
- 6 ASK! recognizes each person in relation to his or her social, cultural, economic and physical environment. ASK! believes that promoting health involves improving the social, economic and physical environment of our community.
- 7 The promotion of a healthy community includes the provision of:
  - a) quality, accessible, client-centred services that address the basic determinants of health and wellness
  - b) basic needs assessment, information, referral and support to promote informed choice and self determination
  - c) education
  - d) preventive measures
  - e) client involvement and participation
  - f) community involvement and participation
  - g) Advocacy, and
  - h) community development
- 8 ASK! recognizes that some members of our community may have greater needs and that these individuals and families may require more of ASK! and LAMP's services, advocacy and support – for a short time or on an ongoing basis. We believe by dedicating and targeting resources to address these individuals and families that our whole community is strengthened.

# **ASK! Community Information Centre**

## **Mission Statement:**

**ASK! Community Information Centre is a multi-facetted, community partnership of volunteers and professionals dedicated to improving access and awareness of community, social and health services through the provision of information, advocacy and referral services. ASK! provides quality services and programs that promote and contribute to the self-determination and the physical, emotional and social well-being of residents and workers within our community.**